# Perception of Network and Protection Concerns In Cloud Computing

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# ABSTRACT

With the advancement of virtualization technologies and the benefit of economies of scale, industries are seeking scalable IT solutions, such as data centers hosted either in-house or by a third party. Data center availability, often via a cloud setting, is pervasive. In the history of computers, Cloud computing is one of the most significant milestones in recent times especially in IT industry. Users of Cloud Computing gain freedom, comfort design and simplicity. Cloud computing progress organizations work by employing slightest resources and management support, with a mutual network, expensive resources, software's and hardware's in a cost efficient manner and limited service provider dealings. Cloud computing offers services in terms of performance solution, elasticity and cost-efficiency. It's a new concept of providing virtualized resources to the consumers. However Cloud computing is not only full of advantages. Certainly, it is still subject to several hazards related to security which is now must be implemented at a large scale, so security and privacy issues present a strong boundary for users to adapt into Cloud Computing systems. In this paper, we are exploring several network and security issues and attacks in Cloud Computing.

# **Keywords**

Data centres, Cloud computing, Network issues, Security issues, threats, attacks

# **1. INTRODUCTION**

A data center is a composed of networked computers and repository that businesses and other constitutions use to organize, process, store and circulate large amounts of data. A business commonly relies weightly upon the applications, services and data contained within a data center. A data center is physically connected to your company's local network. This makes it easier to ensure that only having license and devices can access stored apps and information.

# 1.1 How Data Centers Work

Data centers are not a single thing, but rather, a cluster of discordant elements. At a slightest, data centers give as the predominant depository for all aspect of IT machinery, including servers, repository subsystems, hobnob switches, routers and firewalls, as well as the bind and physical racks used to organize

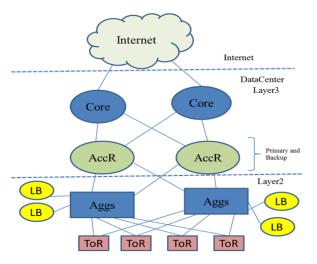
and combine the IT equipment. A data center must also contain an sufficient framework, such as power propagation and auxiliary power subsystems[4]. This also includes electrical switching; in correctable power supplies; backup generators; oxygenating and data center cooling systems, such as in-row cooling configurations and computer room air conditioners; and sufficient provisioning for network carrier (telco) connectivity. All of this requirements a physical facility with physical security and adequate square footage to house the entire collection of framework and machinery.

# 2. DATA CENTER NETWORK ARCHITECTURE

Figure 1 below represents an example of sectional data centre network architecture . In the network, rack-mounted servers are connected (or dual-homed) to a Top of Rack (ToR) switch usually via a 1 Gbps link. The ToR is in turn connected to a dominant and back up aggregation switch (AggS) for tautology. Each tautological pair of AggS quantity traffic from tens of ToRs which is then forwarded to the access routers (AccR). The access routers aggregate traffic from up to several thousand servers and route it to core routers that connect to the rest of the data center network and Internet[10]. All channels in our data centers use Ethernet as the link layer protocol and physical networks are a mix of copper and fiber cables. The servers are divided into virtual LANs (VLANs) to limit expenses (e.g., ARP broadcasts, packet flooding) and to insulate different applications hosted in the network. At each layer of the data center network topology, with the exception of a subset of ToRs, 1:1 redundancy is built into the network topology to mitigate failures. As part of our study, we classify the effectiveness of tautology in masking failures when one (or more) components fail, and analyze how the tree topology affects failure attributes e.g., correlated failures.In addition to routers and switches, our network aggregation switch and perform mapping between static IP contains many middle boxes such as load balancers and firewalls. Redundant pairs of load balancers (LBs) connect to each addresses (exposed to clients through DNS) and dynamic IP addresses of the servers that process user requests. Some applications require programming the load balancers and enhance their software and configuration to support various functionalities.

## 2.1 Defining and Identifying Failures

When studying failures, it is important to understand what types of logged events constitute a "failure"[10]. We mine network event logs collected over a year to extort events describing to device and link failures. Initially, we extort all logged "down" events for network devices and links. This leads us to define two types of failures:



# Figure 1: A Conventional data centre network architecture adapted from figure by Cisco.

The device naming conventions are listed below: AggS: Aggregation Switches LB: Load Balancers ToR: Top of Rack switches AccR: Access Routers Core: Core Routers

#### 2.1.1 Link failures

A link failure occurs when the contact between two devices (on specific interfaces) is down. These events are detected by SNMP controlling on interface state of devices.

#### 2.2.2 Device failures

A device failure occurs when the device is not operating for routing/forwarding traffic. These events can be caused by a collection of factors such as a device being powered down for preservation or crashing due to hardware errors. We refer to each logged event as a "failure" to understand the occurrence of low level breakdown events in our network. As a result, we may observe multiple component notifications related to a single high level failure or a correspond event e.g., a AggS failure resulting in down events for its incident ToR links. We also correspond failure events with network traffic logs to filter failures with impact that possibly result in loss of traffic.

# **3. CLOUD COMPUTING**

"Cloud computing is a model for sanctioning confined, ondemand network approach to a mutual pool of considerable computing resources that can be speedily sustain and released with essential management effort or service provider communication. This cloud model promotes availability and is composed of five essential aspects, three service models, and four deployment models".

# **3.1 Cloud Computing Deployment Models**

Cloud model promotes availability and is composed of five essential aspects:

#### 3.1.1 On-demand self-service

A buyer can unalterably plan computing skills, such as email, applications, and network or server service, as needed naturally without requiring human communication with each service provider.

#### 3.1.2 Broad network access

Facilities are applicable over the network and accessed through basic tools that endorse use by different thin or thick client platforms (e.g., mobile phones, tablets, laptops, and workstations).



Figure 2: Cloud computing architecture

#### 3.1.3 Resource pooling

The labourer computing resources are pooled to deliver different buyers using a multi-occupant model, with distinct environmental and fundamental resources actively appoint and reassigned confer to buyer appeal. There is a sense of location autonomy in that the customer generally has no control or intelligence over the exact location of the provided resources but may be able to specify location at a higher level of cogitation. Examples of resources include storage, processing, memory, and network transmission capacity.

#### 3.1.4 Elasticity

Capabilities can be elastically provisioned and released, in some cases naturally, to scale rapidly outward and inward consistent with demand. To the consumer, the capabilities available for provisioning often appear to be boundless and can be appropriated in any capacity at any time.

#### 3.1.5 Measured service

Cloud systems naturally control and expand resource need by leveraging a resolving efficiency at some level of absorption compatible to the type of service (e.g., storage, processing, bandwidth, and active user accounts). Resource acceptance can be monitored, controlled, and reported, providing clarity for both the provider and consumer of the utilized service.

#### 3.1.6 Public Clouds

A public cloud is fabricated over the Internet, which can be

accessed by any user who has paid for the service. Public clouds are owned by service providers. They are accessed by agreement. Many companies have fabricated public clouds, namely Google App Engine, Amazon AWS, Microsoft Azure, IBM Blue Cloud, and Sales force Force.com. These are economic providers that offer a publicly reachable remote interface for creating and managing VM instances within their dominion infrastructure[4]. A public cloud distribute selected set of business processes. The application and infrastructure services are offered with quite adjustable price per use basis.

#### 3.1.7 Private Clouds

The private cloud is built within the domain of an intranet owned by a single management. Therefore, they are client owned and managed. Their access is limited to the owning clients and their partners. Their classification was not meant to sell capacity over the Internet through publicly accessible interfaces. Private clouds give local users a adjustable and agile private framework to run service workloads within their administrative domains. A private cloud is supposed to deliver more useful and beneficial cloud services. They may impact the cloud standardization, while retaining greater customization and organizational control.

#### 3.1.8 Hybrid Clouds

Client, partner network, and third party access will be provided by hybrid clouds. In summary, public clouds develop standardization preserve capital investigation, offers application flexibility. The private clouds experiment to achieve customization and offer higher efficiency, resiliency, security, and privacy. The hybrid clouds operate in the middle way with adjustment.

#### **3.2 Cloud Service Model**

Cloud computing distribute infrastructure, platform, and software (application) as services, which are made feasible as subscription-based services in a pay-as-you-go model to consumers. The services provided over the cloud can be generally classified into three different service models namely the IaaS, PaaS, and SaaS. These form the three pillars on top of which Cloud Computing solutions are forwarded to end users. IaaS, Paas and Saas models allow the user to access the services over the Internet, relying entirely on the infrastructures of the cloud service providers. These models are offered based on various SLAs between the providers and users. In a broad sense, the SLA for cloud computing is addressed in terms of the service availability performance and data conservation and security aspects.

#### 3.2.1 Infrastructure as a Service (IaaS)

This model allows users to hire processing, storage, networks, and alternative resources. The user can setup and run the guest OS and applications. The user does not dominate or control the underlying cloud framework but has control over OS, storage, deployed applications, and probably select networking components[9]. This IaaS model enclose the storage as a service, computation resource as a service, and communication resource as a service. Example for this kind of service is: Amazon-S3 for storage, Amazon-EC2 for computation resources, and Amazon-SQS for communication resources. IaaS providers charge users based on the efficiency and capacity of requested framework for a given duration. In case of Amazon

IaaS environment, users can create, launch, and abort server instances as needed, paying by the hour for active servers.

#### 3.2.2 Platform as a Service (PaaS)

Although one can develop, deploy, and manage execution of applications using elemental capabilities offered under IaaS model, but it is very complex to do so due the lack of tools that implement rapid creation of applications and automated management and managing of resources depending on workload and users requirements. They requirements are met by PaaS, which offers the next-level of abstraction and is built using services offered by IaaS[6]. The PaaS model contributes the user to deploy user-built applications on top of the cloud infrastructure, that are built using the programming languages and software tools supported by the provider (e.g., Java, python,.Net). The user does not regulate the underlying cloud framework. The cloud provider facilitates to support the entire application development, testing and operation support on a well-defined service platform. This PaaS model enables the means to have a collaborated software improvement platform for developers from distinct parts of the world. Other service aspects in this mode combine the third party to provide software management, integration and service monitoring solutions. Cloud services offered under PaaS model include: Google App Engine, Microsoft Azure, and ManjrasoftAneka.

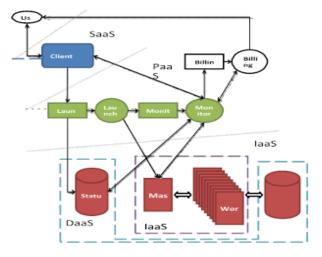


Figure 3: The IaaS provides virtualized infrastructure at user' costs. At the platform application level the PaaS is applied. At web service level the SaaS provides specific software support for users. DaaS applies the status database and distributed file system.

#### 3.2.3 Software as a Service (SaaS)

This refers to search engine-initiated application software over thousands of cloud customers. Services and tools offered by PaaS are utilized in development of applications and management of their distribution on resources offered by IaaS providers. SaaS model provides the software applications.

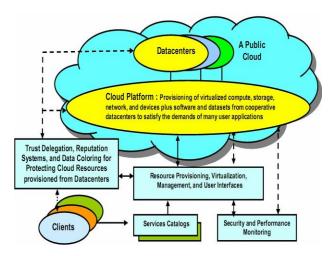
# 4. HOW CLOUD IS TRANSFORMING THE DATA CENTER

Cloud delivers an on-demand applications and computing resources. In general Cloud solutions are delivered via the Internet by a third party, but there is also a common model applied within an organization's data center as a private cloud[2]. The cloud model is a different and exit point from previous data center strategies since the model provides a pool of resources that can be consumed by users to each individual application. Especially in the public cloud, it provides end- user applications, back-office platforms, or virtual servers etc. over the Internet which charges the user for just what they use.

# 4.1 Cloud Infrastructure & Data Center Architecture

In order to facilitate cloud organization and scalability, the Cloud infrastructure is built on Servers, SAN and VM. This could include hardware syndication and federating VMs. A deployment model for the Cloud would look like figure 4.

The Internet cloud is visualized as an enormous cluster of servers. These servers are run on demand to perform collective web services or distributed applications using datacenter resources. Cloud platform is built dynamically by continuing or discontinuing, of servers, software, and database resources. In the cloud servers can be physical computing machines or virtual machines. To request services user interfaces are used. The provisioning tool grabs the systems from the cloud to deliver on the requested service.



# Figure 4: A cloud platform built with a virtual cluster of virtual machines, storage, and networking resources over the datacenter servers

Cloud platform not only building the server cluster, but also charges distributed storage and accompanying services. The cloud computing resources are created in datacenters, but they are held and operated by a third-party service provider. In a cloud, software emerged as a service. The cloud expects a highdegree of huge data fetched from large datacenters. For that we desire to setup a framework to process extensive data stored in the storage system. In cloud platform other cloud resources are available which includes the storage area networks, database systems, firewalls and security devices. For internet clouds, there are web service providers that offer special APIs to developers. To keep track of the usage and performance of resources provisioned can be managed by monitoring and metering units. In a cloud platform, all the resource management and their maintenance should be handled automatically by the software infrastructure. The Software itself should detects the status of each node, such as when server joining, when it leaving, and do the tasks accordingly. Cloud computing providers, like Google and Microsoft, have a large number of datacenters all over the world, where each datacenter may have thousands of servers. Among the two types of clouds, the private clouds are easier to manage and it is easy to access the public clouds. As many cloud applications must go away from the boundary of an intranet, the trends of cloud development are leads to hybrid. One must learn how to create a private cloud and how to interact with the public clouds in the open Internet Few methods that cloud has changed the data center architect:

Data center design and convergence: As the new kinds of servers are being implemented in more efficient systems, there have been big changes in physical architecture design. There are more discussions today around the technologies and even more ways to effectively setup a data center environment. Moving advance, data center architecture need a variety of design choices regarding their data center model. Moreover it is necessary to know how those elemental resources work with and broaden into the cloud.

# 4.2 Evolution in power and cooling

As a consequence, organizations are looking convenient at hydro-electric power options along with more effective ways to get their PURE down. For the data center architect it is difficult to understand that cloud computing has placed even more dependent on modern data centers. Additionally, data center architects should know how cloud technologies have changed densities, virtualization values, and the basic hardware supporting all of it. As we are working with more "converged" systems and better multi-tenant platforms, power and cooling challenges will very much need to expand and remain energetic.

# 4.3 New applications and workloads

Data center architects need to know how hypervisors, applications, and virtual resources all combine with the basic data center model. It is very helpful to make better choices around future data center technologies that based on physical design, cooling, power, and even architecture. Additionally, by knowing the link between cloud, our applications, and the data center, the data center architects can emerge into cloud architects and beyond.

# 4.3 Uptime, disaster recovery, and business continuity

This thing is extensive. The new level of demand surrounding data center resources and the level of dependence on data center technologies is imposing architects to ensure best uptime. Cloud computing has made a big bounce on the flexibility of the modern data center by helping extend complex resources over big distances. The data center architect must know what happens during a disaster event.New kinds of DCIM tools create visibility on multiple data center points and allow us to see how resources are being handled. Final decision, there is a lot of automation, composition, and intelligence built into the modern data center architects should be familiar of those kinds of tools and how they help broaden their data center infrastructure.

# 5. DATA CENTERS IN CLOUD COMPUTING

In cloud computing, data centers can have different terminologies and can be divided differently. Based on how advance the technology is, cloud-based data center can be classified into the following types, or more appropriately tiers:

# 5.1 Tier I Data Center

This is the simplest form of data center. It has enough infrastructure to keep it running. Tier I datacenters are the easiest, cheapest and the most ancient data center in existence today. Tier I can be small and feature a single power line with no backup services.

# **5.2 Tier II Data Center**

The second tier places just above 1st and is an improvement over its forerunner tier. The second-tier cloud data center has multiple additional components and backup power. It also has better cooling system.

#### 5.3 Tier III Data Center

It is more modern tier and has replicas for every single component. Means that, every component will have one backup working at the same time. When either of the two - hardware and its backup hardware fails - the other takes on the operations of the failed hardware. Thus, such cloud-based data centers have the best running time availability.

#### 5.4 Tier IV Data Center

Of all data centers in cloud computing, tier IV is the most advanced and so the most authentic. Tier IV has backup for every component, power lines and cooling system. The assembly is fully fault tolerant and can undergo maintenance while still in operation.

# 6. NETWORK ISSUES IN CLOUD COMPUTING

Like ordinary computer networks, cloud computing also has several network issues.

#### 6.1 Denial of Service

A denial of service attack (hence the abbreviation DoS) is an attack planned to make a service unavailable, prevent the legitimate clients requests. It may be Flooding in a network to intercept its operation. Hackers congests a network server or web server with frequent request of services to harm the network, disturbing connections between two machines, thereby prevents access to a particular service, restricting Access to a service for a particular person. The denial of service attack can block a file server, making it impossible to access a web server or stop the distribution of mail in an organization. The attacker does not necessarily require well developed equipment. Thus, DoS attacks can be performed with limited resources against a modern network. This attack is called Sometimes "asymmetric attack". In DoS attack, a number of requests are sent at the same time from multiple points of the Network. The strength of this "cross fire" makes Service unstable, unavailable.

#### 6.2 Man in the Middle Attack

Man in the middle attack is an attack that is designed to prevent communications between two parties without either one or the other can't be hesitated that the channel of communication between them has been agreed. The most commonly used channel is an Internet connection[3]. The attacker must first observes the channel and prevent messages from one victim to another. This attack is especially applicable when secure socket layer (SSL) is not properly configured. Quick fix for this attack is SSL should properly install and it should check before communication with other authorized parties.

# 6.3 Network Sniffing

Network Sniffing attack is one of the most demanding attacks, sniffers are some kinds of sensors that are placed on a network to listen, detect and retrieve sensitive information when not encrypted, such as logins, passwords, emails. The sniffer can be a hardware component or software. The quick fix to this problem is to use encrypted communication protocols, such as SSH (SFTP, SCP), SSL (HTTPS or FTPS), not encrypted protocols such as HTTP, FTP, Telnet[8].

#### 6.4 Port Scanning

There may be some issues regarding port scanning, this attack allows it to detect exploitable communication ports. The attacker can use the port which is always open for given the web service to the user in port 80 (HTTP). There are the ports that are not opened all the time it will open when needed such as port 21 (FTP) etc. This attack can be blocked by security systems as a Firewall or an intrusion detection system. The infrastructure of the cloud is delicate to this type of attack if it is performed in parallel. An IDS analyses some traffic and can't detect a port scan attack if the latter is carried out with different scanner. The current security solutions are not useful for this type of attack on such an infrastructure.

# **6.5 SQL Injection Attack**

SQL injection attack is a technique used by hackers for managing Web services that send SQL queries to a RDBMS to alter, insert, or delete data in a database. This may allow attackers to retrieve sensitive or delicate data of the user. RDBMSs communicate with Web services via service interface application logic that constructs a communication channel between the frontend Web service and the backend RDBMS. Quick fix for this attack is to install web application such as Web application firewalls.

#### 6.6 Cross Site Scripting

Cross-site scripting (XSS) attack is another type of attack generally found in Web applications. This way permits attackers to insert client-side script into Web pages viewed by other users. User enters into a right URL of the website and hacker on the other side redirect the user to its own website and hack its documents. A cross-site scripting liability may be used by attackers to ignore access controls such as the same base policy. This consequence may range from rawness to a significant security risk, depending on the sensitivity of the data handled by the vulnerable site and the nature of any security extenuation implemented by the site's owner. Quick fix for this attack is to use dedicated equipment such as application firewalls networks. These allow you to filter all HTTP stream to detect doubtful queries.

# 7. SECURITY ISSUES IN CLOUD COMPUTING

Security in the cloud is achieved through third party controls and declaration much like in traditional outsourcing preparatory measures. But since there is no common cloud computing security specification, there are supplementary challenges associated with this. Many cloud dealers implement their own occupancy standards and security technologies, and implement contrast security models, which need to be calculated on their own merits. In a dealer cloud model, it is basically down to accepting customer organizations to establish that security in the cloud matches their own security guidelines through requirements gathering provider risk assessments and guarantee activities. Thus, the security challenges faced by organizations wishing to use cloud services are not radically distinct from those reliant on their own in-house managed enterprises. The same internal and external hazards are present and require risk acceptance. We inspect the information security challenges that adopting organizations will need to consider, either through assurance activities on the vendor or public cloud providers are straightly, through designing and implementing security authority in a privately owned cloud.

In particular, we examine the following issues:

•The types of attackers and attacker's capability of attacking the cloud.

• The security risks associated with the cloud, and where relevant examinations of attacks and countermeasures.

•Emerging cloud security risks.

Some example cloud security incidents:

#### 7.1. Confidentiality

Insider user threats:

- Malevolent cloud provider user
- Malevolent cloud customer user
- Malevolent third party user

The hazard of insiders accessing customer data held within the cloud is greater as each of the delivery models can introduce the need for multiple internal users:

SaaS-cloud client and provider administrators PaaS- application planner and test environment managers IaaS- third party platform advisors.

External attacker threats:

- Remote location software attack of cloud infrastructure
- Remote location software attack of cloud applications
- Remote location hardware attack against the cloud
- Remote location software and hardware attack across cloud user organizations' endpoint software and hardware

· Social engineering of cloud providers, and cloud customers.

The hazard from external attackers may be anticipated to apply more too public Internet facing clouds, however all types of cloud delivery models are afflicted by external attackers, particularly in private clouds where user endpoints can be focused. Cloud providers with large data stores holding credit card details, personal information and sensitive government, will be disclosed to attacks from groups, with essential resources, seeking to retrieve data. This includes the hazard of hardware attack, social engineering and supply chain attacks by committed attackers[11].

Data leakage:

· Breakdown of privacy access rights across multiple domains

• Breakdown of electronic and physical transport systems for cloud data and backups

A hazard from broad data leakage during many adversary organizations, using the same cloud provider could be generated by human error or faulty hardware that will lead to information composes.

# 7.2 Integrity

7.2.1 Data segregation

• Inaccurately defined security perimeters

• Inaccurately configuration of virtual machines and hypervisors The integrity[6] of data within structure cloud hosting environments such as SaaS designed to share computing resource between customers could provide a hazard against data integrity if system resources are clearly restricted.

#### 7.2.2 User access

· Poor integrity and access administration procedures

Many hazard opportunities created by Implementation of poor access control mechanisms, For example, that annoyed exemployees of the cloud provider authority maintain remote access to administer customer cloud services, and can origin voluntary damage to their data sources.

#### 7.2.3 Data quality

· Launch of faulty application or framework components

The hazard of impact of data trait is increased as cloud providers host many customers' data. The launch of a faulty or misconfigured component required by different cloud user could possibly impact the integrity of data for other cloud users sharing framework.

# 7.3 Availability

#### 7.3.1 Change management

• Customer penetration testing impacting other cloud customers •Framework changes upon cloud provider, customer and third party systems impacting cloud customers.

As the cloud provider has increasing importance for change management within all cloud delivery models, there is a hazard that changes could introduce negative effects. These could be caused by software or hardware modification to existing cloud services.

Denial of service threat:

- · Network bandwidth shared denial of service
- Network DNS denial of service
- Application and data denial of service

The hazard of denial of service against feasible cloud computing resource is normally an external hazard against public cloud services. However, the hazard can impact all cloud service models as external and internal hazard agents could propose application or hardware peripherals that cause a denial of service.

#### 7.3.2 Physical Interruption

- Interruption of cloud provider IT services through physical access
- Interruption of cloud customer IT services through physical access
- Interruption of third party WAN services

The hazard of interruption to cloud services caused by physical access is distinct between large cloud service providers and their customers. These providers should be experienced in securing large data center facilities and have considered flexibility among other availability approaches. There is a hazard that cloud user framework can be physically interrupted more easily whether by insiders or externally where less secure office environments.

#### 7.3.3 Exploiting weak recovery procedures

• Invocation of faulty disaster recovery or business persistence processes.

The hazard of faulty restoration and incident administration methods being initiated is heightened when cloud users consider

restoration of their own in house systems in parallel with those conducted by third party cloud service providers. If these methods are not tested then the impact upon recovery time may be powerful.

# 8. ATTACKER TYPES IN CLOUD COMPUTING

Many of the security threats and challenges in cloud computing will be recognizable to organizations managing in house infrastructure and those involved in conventional outsourcing models. Each of the cloud computing service delivery models' threats result from the attackers that can be grouped into two categories.

# 8.1 Internal Attackers

An internal attacker has the following qualities:

- It is occupied by the cloud service provider, customer or other third party provider organization and supports the operation of a cloud service
- It may have extant licensed access to cloud services, customer data or good infrastructure and applications, depending on their organizational aspect
- It uses existing licenses to gain more access or support third parties in executing attacks across the confidentiality, integrity and availability of information within the cloud service.

# 8.2 External Attackers

An external attacker has the following characteristics:

• It is not occupied by the cloud service provider, customer or and approaches. The attacker may randomly scan the Internet trying to find liable components. They will expand well known tools or techniques that should be easily detected.

Weak – Existing publicly available tools or specific targets are customized by specific servers/cloud providers and addressing by semi-skilled attackers. Their techniques are more progressed as they attempt to customize their attacks using available exploit tools.

Strong – Organized, well-commenced, addressing particular functions and users of the cloud practiced with an internal hierarchy by a skilled group of attackers. Generally this group will be an organized crime group practicing in large scale attacks.

Substantial – Motivated, strong attackers not easily exposed by the organizations they attack, and analytical organizations specializing in eCrime or cyber security. Mitigating this hazard requires greater intelligence on attacks and professional resources in response to detection of an incident or hazard.

# 9. EMERGING CLOUD SECURITY THREATS

In the following, some increased security hazards that are applicable in cloud computing and are being detected and analyzed by academia, security organization and both cloud service providers and the cloud customers[11].

# 9.1 Side channel attacks

The risk of side channel attacks causing data leakage across coresident virtual machine instances by cloud delivery models using virtualization platforms. This risk is evolving, though presently is considered to be in its infancy, as the virtual machine technologies sophisticated[3]. However, it is possible that attackers, who fail to adjustment endpoints or go through cloud framework from outside the cloud perimeter, may consider this method - acting as a swindler customer within a shared cloud framework to access other customers' data.

# 9.2 Denial of service attacks

Opportunity is a essential concern to cloud customers and as such it is equitably of concern to the service providers who must layout solutions to alleviate this hazard. Usually, Denial of Service (DoS) has been tied with network layer shared attacks flooding framework with severe traffic in order to cause demanding components to fail or to consume all suitable hardware resources. Within a multi-tenant cloud framework, there are more specific hazards correlated with DoS. Some of these hazards are: (a) Distributed resource utilization - attacks that disposes other customers of system resources such as thread execution time, memory, storage requests and network interfaces can cause a addressed DoS, (b) Virtual machine and hypervisor exploitation - attacks that exploit liabilities in the underlying hypervisor, or operating system hosting a virtual machine instance will allow attackers to cause targeted outages or instability.

# 9.3 Social networking attacks

With the increased demand of business and personal social networking sites the risk of leading social engineering attack is increased. Cloud computing systems are addressed due to their huge customer data stores. The sophisticated set of communication between cloud providers, consumers, suppliers and dealers, many employees of these organizations will be listed on social networking sites and be linked to each other. Attackers can setup existence to gain trust, and use online information to resolve relationships and roles of staff to prepare their attacks. A merger of technical attack and social engineering attacks can be setup against a target user by taking convenience of the people they know and the online social network they use.

# 9.4 Mobile device attacks

The use if smart phones has expanded and cloud connectivity is now no longer limited to laptop or desktop computing devices. Attacks are now appear that are addressed for mobile devices and wait on features generally associated with laptops and desktops, including: (i) rich utilization programming interfaces (APIs) that hold network transmissions and background services, (ii) always on wireless Internet access, and (iii) large local data storage facilities. Internet-based spyware, worms or even physical attacks may be reasonable to come out against mobile devices, as they are possibly a less risky target to an attacker that wishes to remain undetected. This is commonly sustained by the fact that most mobile devices do not have the corresponding security features enabled, or in some case available. For example, mature anti malware, antivirus or full disk encryption technologies are not pandemic on current available smart phones.

# 9.5 Insider and organized crime threat

Cloud providers will store a range of different data types, along with credit card and other financial and personal data. All of this data may be accumulated from different consumers and therefore be highly valuable to criminals. There is a risk that insiders are voluntarily used to achieve access to customer data and research systems in order to assist any external attackers that require additional information in order to execute complex Internet-based attacks. Cloud consumers should assure that service providers are familiar of this threat and have accurate identity validation and security review procedures built into their recruitment process.

#### 9.6 Cost-effective defense of availability

Availability also requires to be considered in the situation of an attacker whose aims are simply to disruption activities. More and more, such attackers are becoming efficient as political conflict is taken onto the web, and as the recent cyber attacks on Lithuania confirm Lithuania Weathers Cyber Attack. The compensations are not only related to the losses of productivity but they diminish the hope in the infrastructure and make the backup processes more valuable.

#### 9.7 Increased authentication demands

The evolution of cloud computing may, in the excess, allow the use of thin clients on the client side. On behalf of purchasing a license and installing software on the client side, users will authenticate in order to use a cloud application. There are some advantages in such a model, such as making software piracy more difficult and making centralized monitoring more beneficial. It may also help to avoid the spread of sensitive data on dishonest clients.

This architecture supports increasing mobility of users, but challenges more powerful authentication protocols. Furthermore, the evolution towards increased hosting of data other third party provider organization and supporting the operation of a cloud service

• It has no licensed access to cloud services, customer data or supporting infrastructure and applications

• Accomplishes social engineering vulnerabilities to attack a cloud providers, customers or third party to achieve access to grow attacks across the confidentiality, integrity and availability of information within the cloud service.

In the cloud environment, attackers can be classified into four types: random, weak, strong, and substantial. Each of these categories is based on ability to bring about a successful attack, rather than on the type of hazard they present:

Random- The most common type of attacker uses simple tools and applications in the cloud and lesser dependence on specific user machines is possible to increase the threat of phishing and risk of access authorizations.

#### 9.8 Mash-up authorization

As endorsement of cloud computing grows, more services performing mash-ups of data will be authenticated. This evolution has potential security significance, both in terms of data leaks, and in terms of the number of sources a data user may have to pull data from. This, intern, places needs on how access is sanctioned. A centralized access control system may not be beneficial plan in such deployment schemes. One example in this field is provided by Facebook. Facebook users transfer both sensitive and non-sensitive information. This data is used by Facebook to submit the data to other users, and this data is also used by third party applications. Since these applications are generally not authenticated by Facebook, mischievous applications running in Facebook's cloud can possibly steal sensitive information.

#### **10. CONCLUSION AND FUTURE WORK**

Though Cloud computing can be considered as a new concept which is set to reform the way we use the computer and network

infrastructure. Despite the benefits and strengths that are representing cloud computing, there are several challenges, especially in the side of safety and availability. In this paper we have presented an overview of cloud computing and data centres, its types, models, architecture, Network issues, Multiple threats like virus attack and hacking of the client's site are the gigantic cloud computing data security issues. Entrepreneurs must think on these issues before following cloud computing technologies for their business. Since we are transferring our company's important details to a third party, so it is important to ensure ourselves about the manageability and security system of the cloud and data centres. Mostly all the cloud users usually places their less sensitive data in the cloud. Lack of control is transparency existed in the cloud implementation. So Transparency is needed to overcome the potential for data breaches. It is require to notice that many of the issues of cloud computing are really more sensitive. For example, corporate partnerships involve trust and governing issues. Similarly open source software enables IT department build and setup applications, but at the out of control and governance. Likewise, virtual machine intrusions and web service liabilities remains long before cloud computing became fashionable. For the enhancement of technology, and accordingly healthy growth of global economy, it is very important to get rid of any issues in the new criterion of computing. As an important advice for future work, we see that research topics discussed in this article such as Network issues can be analysed and alleviated in future publications.

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